# The Mudeford Club Safeguarding Policy

# **Policy Statement**

# Overview

The Mudeford Club is a members social club providing food, drink, sports and entertainment services.

The Club is committed to creating and maintaining a safe and positive environment and an open, listening culture where people feel able to share concerns without fear of retribution.

#### Young people

All members must be over the age of 18 and we do not provide activities for young people. Should any such event ever take place, the organiser(s) will be responsible for conducting a risk assessment and putting in place adequate safeguards.

Whilst children are allowed into the Club on Saturday afternoons and certain other limited times it is a condition that they are **under the supervision of their responsible adult at all times.** 

# Adults

We are committed to safeguarding adults at risk taking part in its activities from physical, sexual, psychological, financial or discriminatory abuse or neglect.

We recognise that everyone, irrespective of age, disability, gender reassignment, race, religion or belief, sex, sexual orientation, pregnancy and maternity, marriage or civil partnership or social status, has a right to protection from discrimination and abuse. See also the Club's Equality and Diversity Policy for more information.

The Mudeford Club takes all reasonable steps to ensure that, through safe recruitment, appropriate operating procedures and training, it offers a safe environment to adults at risk participating in its activities.

All participants will be treated with dignity and respect.

# Older people at risk

Many of our members are older people who use the Club regularly, often as a source of hot meals. We are proud of our history of the staff making efforts to get to know such customers, any health or mobility issues they have and their family circumstances. Our staff will make efforts to ensure a vulnerable person (from age, medical issues or other reason) is given all practicable assistance to enter and leave the Club safely and be seated in a comfortable location.

Often, it is the case that someone's absence is a cause for alarm and if friends have heard no news we would, if deemed appropriate, and respecting our GDPR commitments, attempt to make contact and ensure the individual is safe and well.

#### **Ill-health or accident**

We also appreciate that one aspect of safeguarding is to be prepared for any incident that might occur unexpectedly such as a health-related issue or an accident. To this end, staff and Committee members receive first aid training on a regular basis.

We have also installed a defibrillator on the premises. Staff keep the code number to open the unit behind the bar. The access code is **C1470X** with the "0" being a zero. This code may also be retrieved by calling the emergency number printed on the outside of the box.

#### Standards of behaviour

We have always expected members to conduct themselves in a manner that shows respect to, and maintains the dignity of, others. All new members are made aware of the behavioural requirements placed on them and that a Disciplinary Procedure is in place.

Anyone found, after investigation by The Committee, to be in breach of such rules will be open to a range of sanctions up to and including a lifetime ban from the premises and, if any transgression falls within their stated guidelines, will be referred to Pubwatch for possible exclusion from other local venues.

We would share information about anyone found to be a risk to adults with the appropriate bodies. For example: Disclosure and Barring Service, the Police, the Local Authority/Social Services.